

We know how important your health is!



Facts:

- ▶ More people die per year from medical errors than from auto accidents, breast cancer, or AIDS. The AHRQ recommends **education and empowerment of patients** as the primary defense against medical errors.
- ▶ In certain regions of the country radical or modified mastectomies are still used to treat breast cancer when evidence shows that less invasive procedures are at least as effective in many situations.
- ▶ “Based on the best available evidence, some individuals with cancer do not receive care known to be effective for their condition. The magnitude of the problem is not known, but the National Cancer Policy Board believes it is **substantial.**” *From Ensuring Quality Cancer Care, Institutes of Medicine, Commission on Life Sciences.*
- ▶ Dialysis patients who maintain a Hb range of 11 to 12 g/DL are shown to have improvements in factors such as survival, hospitalization, cardiovascular disease, exercise tolerance, sexual vitality and total quality of life indicators. However, 29% of patients continue to have **LOW** levels!



Care Management Program

Are you experiencing health problems?

We can assist you with resources, tools, education and support. We conduct pre-authorizations and have a nurse on call.



We are here to help!



How Care Management Can help...

The Care Management Program focuses on providing you the information, resources, guidance and support that you need to have the safest and quickest return to health possible.

Should a complication occur, we will be able to assist you and your health care providers with all of the latest information, research and treatment options available. We will also help you navigate the insurance system.

WE ARE NOT HERE TO TELL YOU OR YOUR DOCTOR WHAT TO DO.

We are simply here to provide information and resources.

While you are in the program (which is free), a Professional Registered Nurse will talk with you to help you discover what your particular needs, concerns, and risk factors are. Based upon this conversation, the RN will develop a follow-up plan with you.



Care Management Program Patient Rights & Responsibilities

Patient Rights...

1. You have the right to know about the philosophy and characteristics of the Care Management Program.
2. You have the right to have personally identifiable health information shared by the Care Management Program in accordance with state and federal law.
3. You have the right to receive respect from Care Management Program staff, including the right to know the identity of the staff member by first name, and speak with a supervisor of the staff member within a reasonable period of time after requesting to do so (usually within 1 business day).
4. You have the right to receive accurate information from the Care Management Program.
5. You have the right to receive administrative information regarding changes in, or termination of, the Care Management Program.
6. You have the right to decline participation, revoke consent, or dis-enroll at any time by making your desire known to AIMM by phone, fax, e-mail, or letter (contact information included below).

Patient Responsibilities...

1. You have the responsibility to give accurate clinical/medical and contact information and to notify the Care Management Program of changes in this information.
2. You have the responsibility to discuss your participation in AIMM's Care Management Program with your physicians and provide them with any information obtained from this program.

Top 5 Ways AIMM Can Help You

- ▶ Providing information to patients and families regarding diagnosis, treatment options, possible complications, and interactions.
- ▶ Ensure that diagnosis evaluation is being done appropriately (and that it is the right kind of test for the patient's individual situation).
- ▶ Help patients overcome any barriers that may be preventing them from getting the highest-quality health care possible (access to providers with the correct expertise, mobility/transportation issues, and financial resources, etc).
- ▶ Help patients navigate the insurance system and be a resource for getting information about PPO status of providers, coverage issues, plan exceptions and exclusions, etc... so that they know the financial impact they will personally encounter.
- ▶ Answer everyday, basic health information questions.



To contact a Professional Registered Nurse:

Call toll free: Tel: 866-531-6306

24 Hours a Day / 7 Days a Week / 365 Days a Year

E-mail: dm@aim-m.com

Write: 8917 S. Old State Rd, PMB 177
Lewis Center, OH 43035