



Role of AIMM with your Medical Plan

Welcome to AIMM

Recently your Health Plan decided to begin enhancing the medical management services available to members. One piece of that enhancement was the addition of Ault International Medical Management (AIMM) and their team of Professional Registered Nurses. The health plan, as you are likely aware, has been seeking out ways to have an impact on the health, productivity, and costs associated with members' health. After thorough examination of all the strategies being used today to achieve these goals, it was decided that the best fit for the health plan was a program that focused on improving the overall health of the members by ensuring utilization of "best-practices medicine". This means ensuring that the members of the health plan are getting the best care possible (as compared to evidence-based clinical practice guidelines). In order to achieve this goal, the health plan has selected the services of AIMM and their team of nurses.

What is the Role of AIMM?

The nurses of AIMM are responsible for many of the medical/clinical facets of your current health plan including both Pre-notification and Care Management. The nurses are available to provide you with the information, resources, guidance, and support that will assist you to the safest and quickest return to health possible. If you experience any complications, or have a complex health condition, the RNs of AIMM can assist both you and your health care providers by providing all of the latest health care information, research, and treatment options available. While this service is NOT designed to tell you or your health care providers what to do, it is designed to ensure that you and your health care providers have all of the information and resources possible so that you can make the best possible treatment decision for your particular situation.

Contacting AIMM

AIMM can be contacted by calling toll-free to **866-531-6306** between 9am to 5pm Eastern Time Monday through Friday. Voicemail is available 24/7 (all calls are returned promptly – within a maximum of 1 business day). The Registered Nurses are available to answer any non-emergency health related question you may have, and can also assist you in navigating the health care system. Often the RNs of AIMM will also contact you if there is any identified possibility that their assistance may be of benefit to you. If you receive such a call, we strongly encourage you to avail yourself of the assistance available to you. Many health plan members have already had very positive experiences and benefited greatly from these services.

As your health plan continues to seek out ways to provide additional services, we hope that you will take an active role in your health care and will utilize the assistance of AIMM. By focusing on the safest and quickest return to health possible for each and every individual member of the health plan, "natural" cost control will happen automatically. If you are currently having any health issue, you are encouraged to contact one of the RNs at AIMM to discuss how they may be able to assist you.

Future articles will contain descriptions of each of the components of AIMM's services, as well as the role members of the health plan play in ensuring that quality health care is received.

Call 866-531-6306

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